

Figure 1

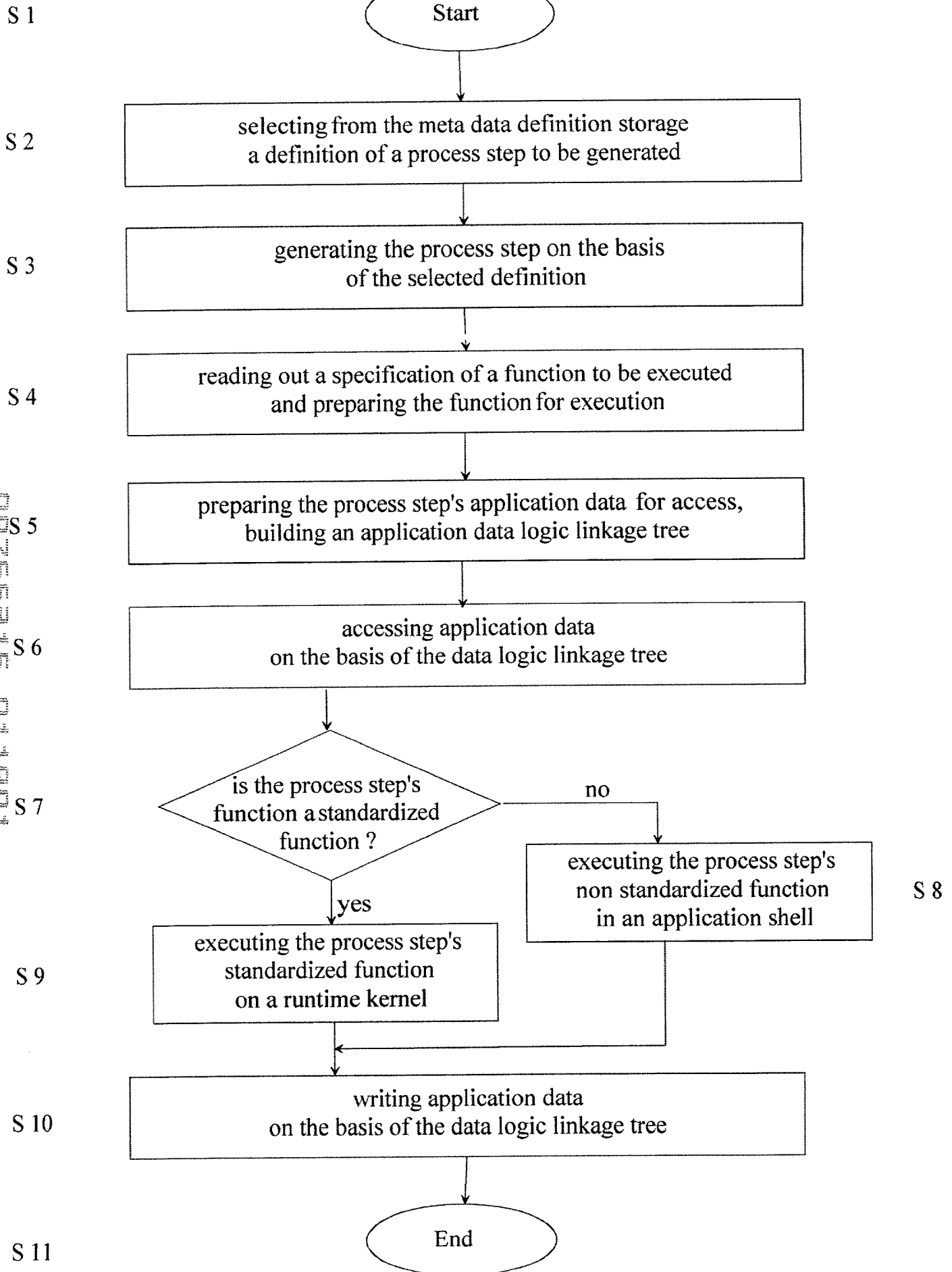


Figure 2

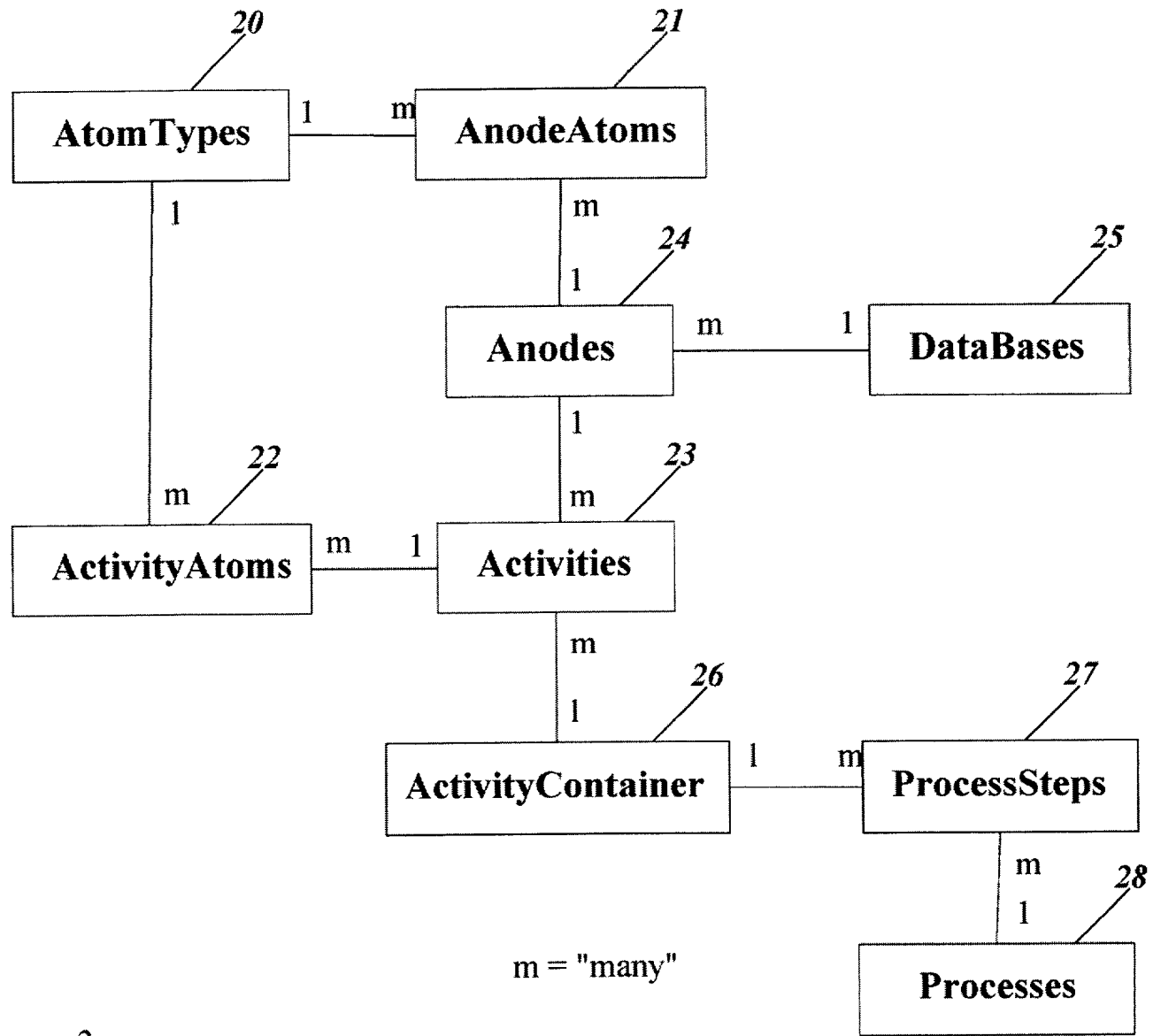


Figure 3

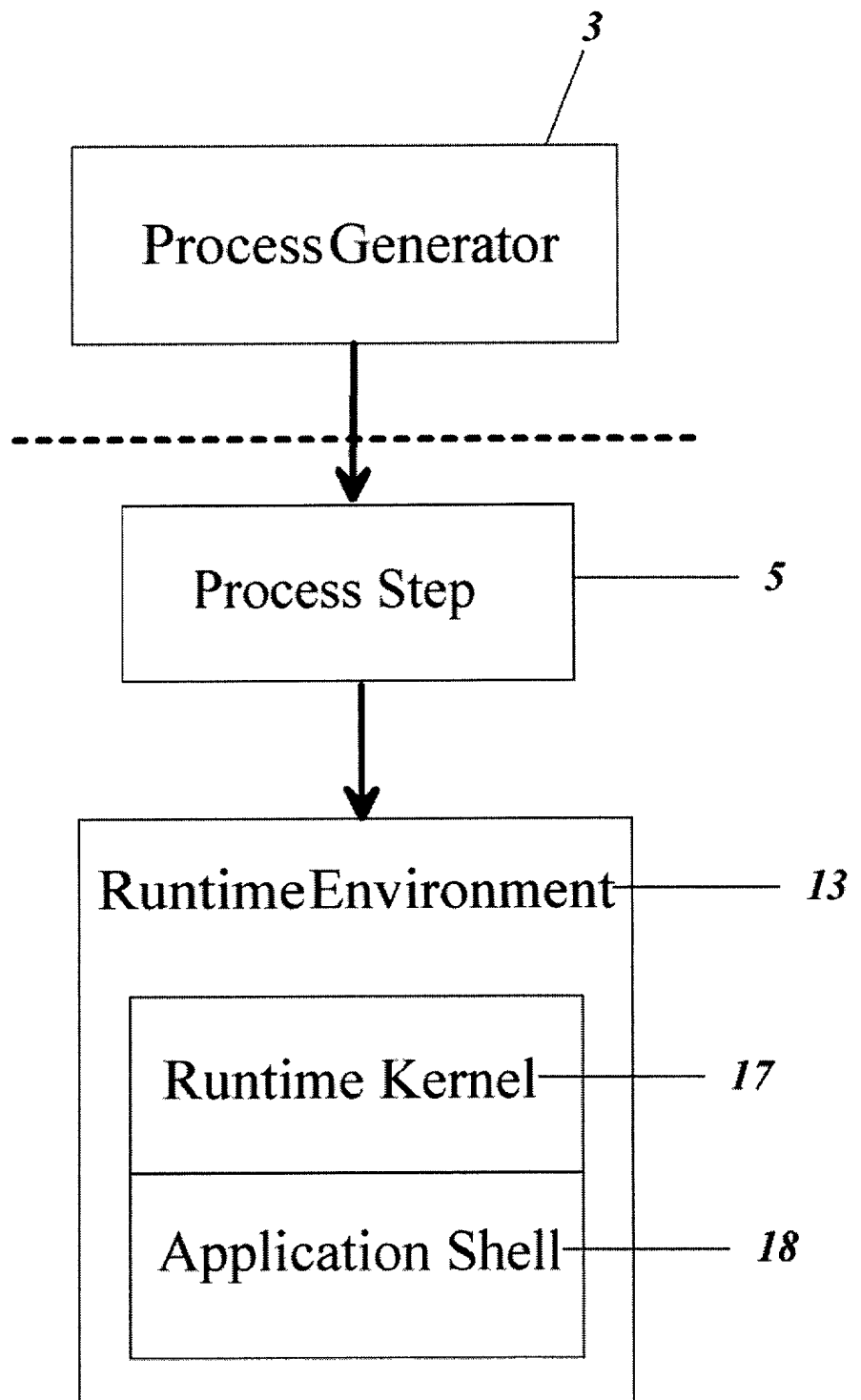


Figure 4

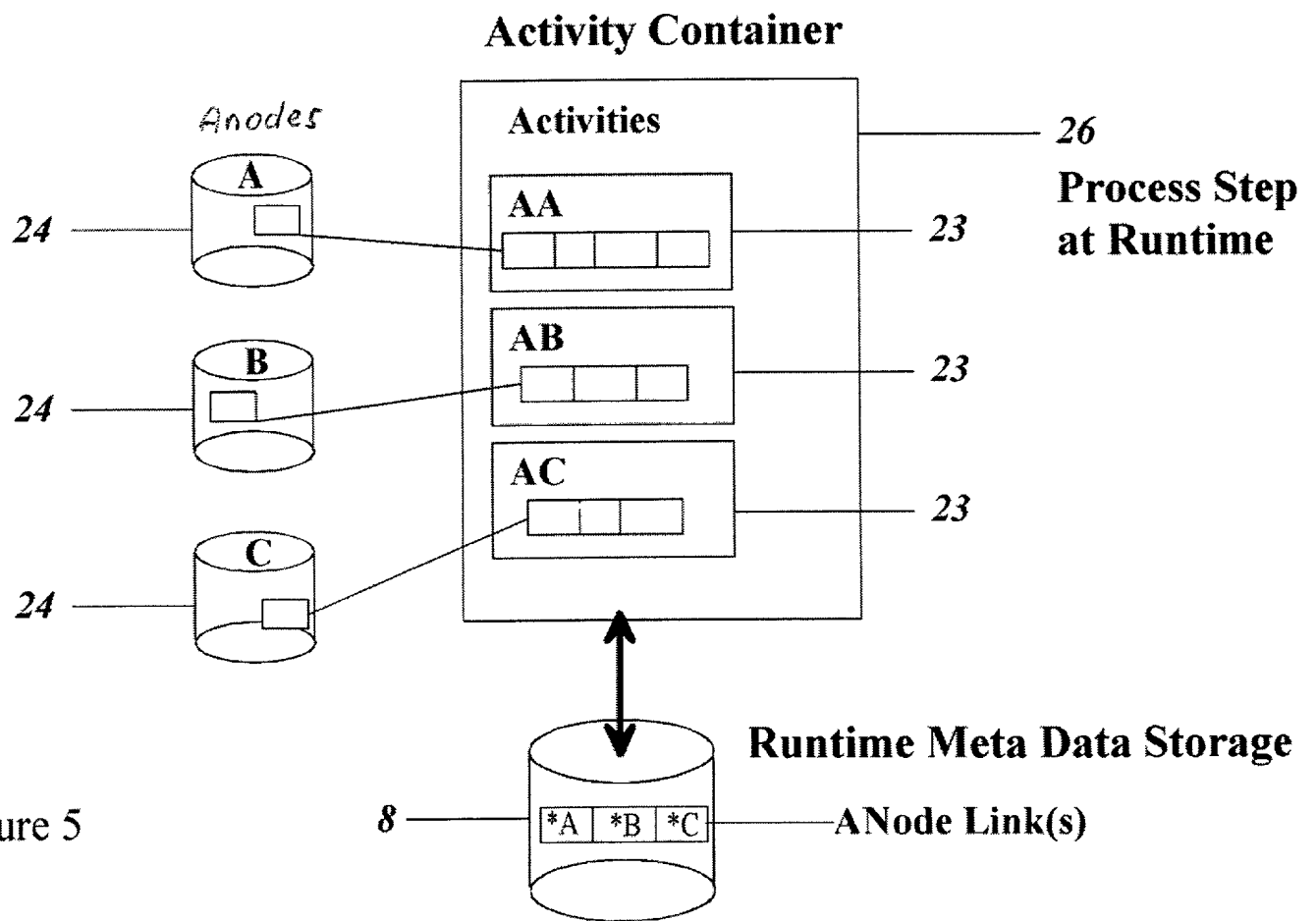


Figure 5

Meta Data Level

Processing Level

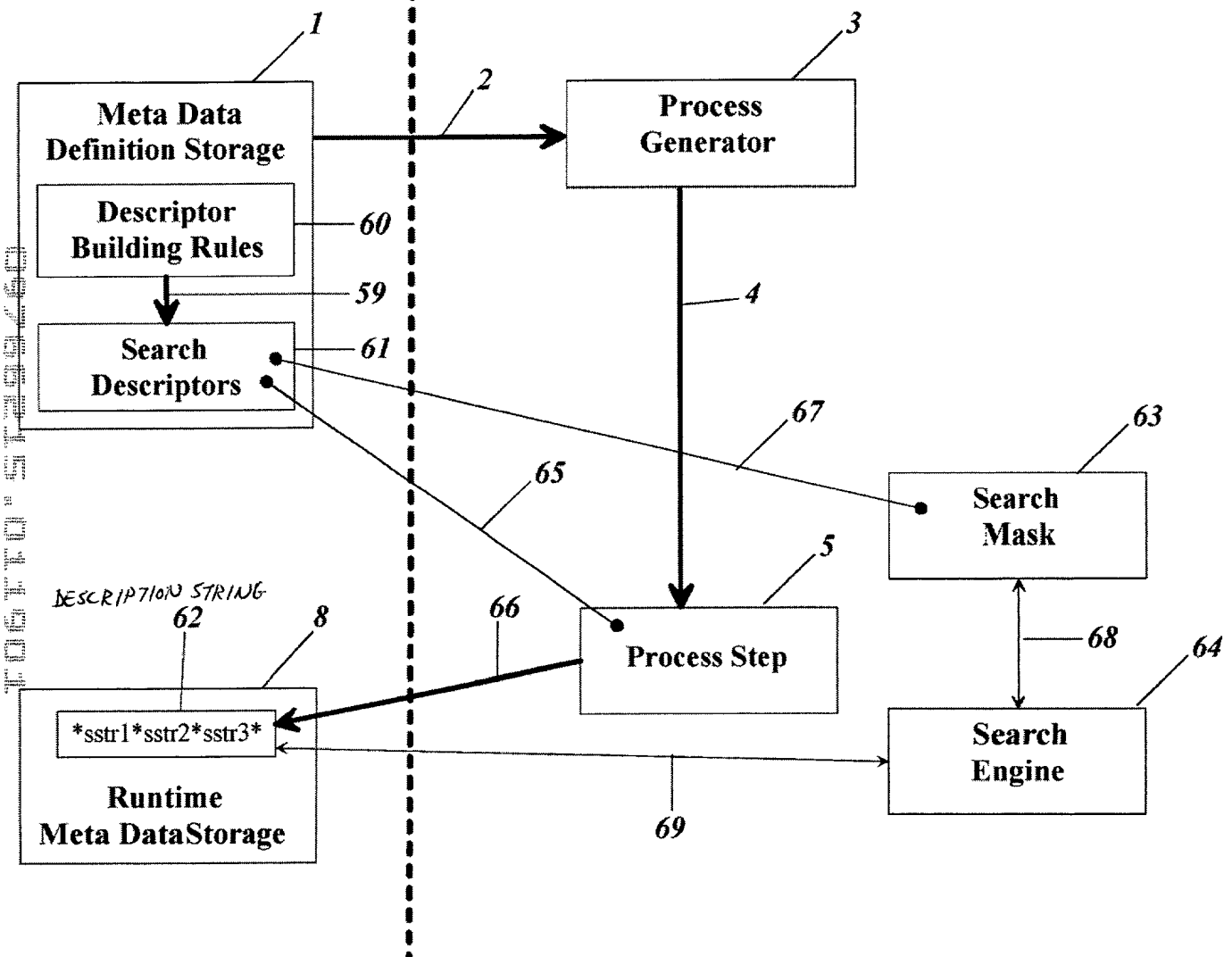


Figure 6

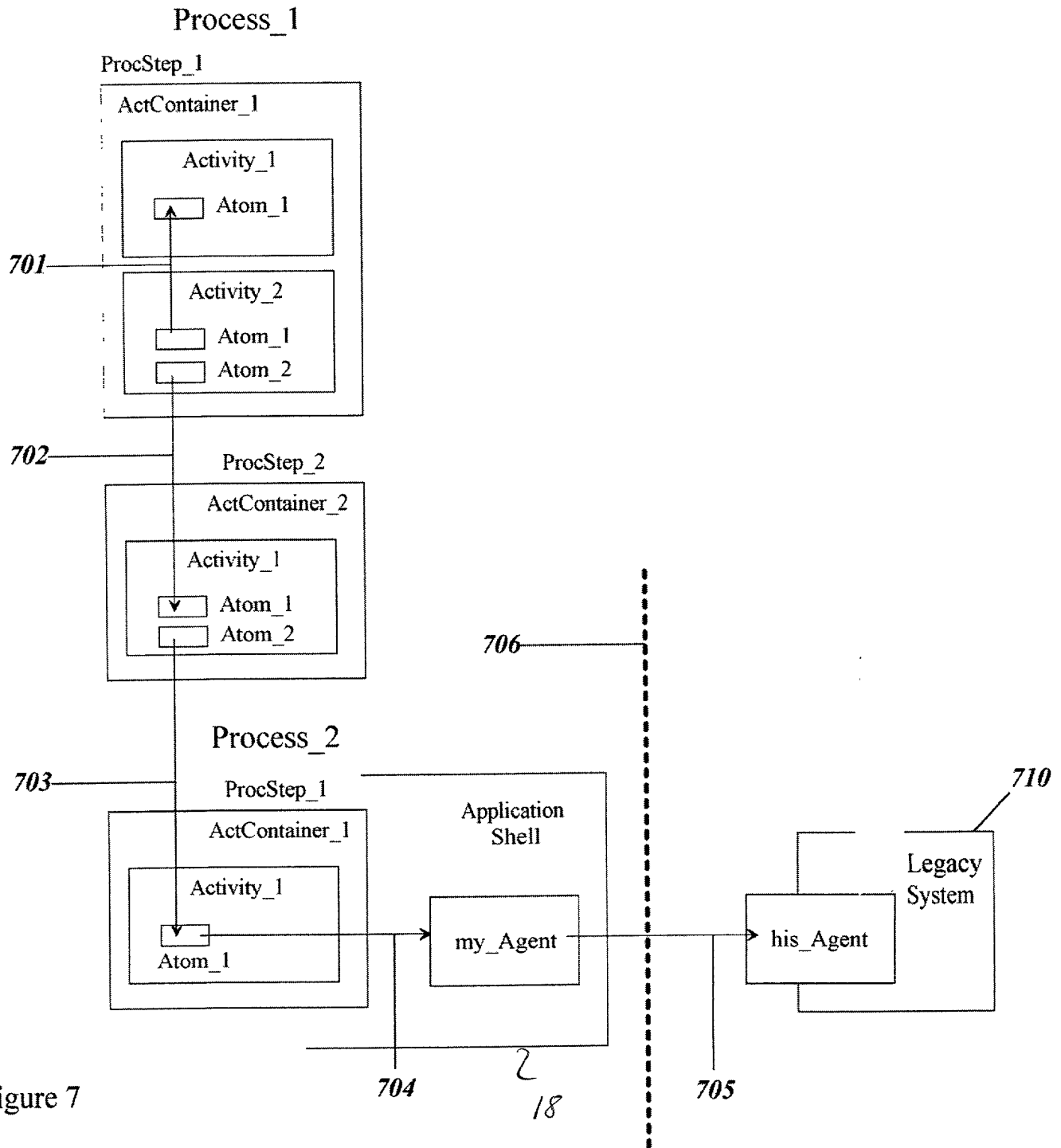


Figure 7

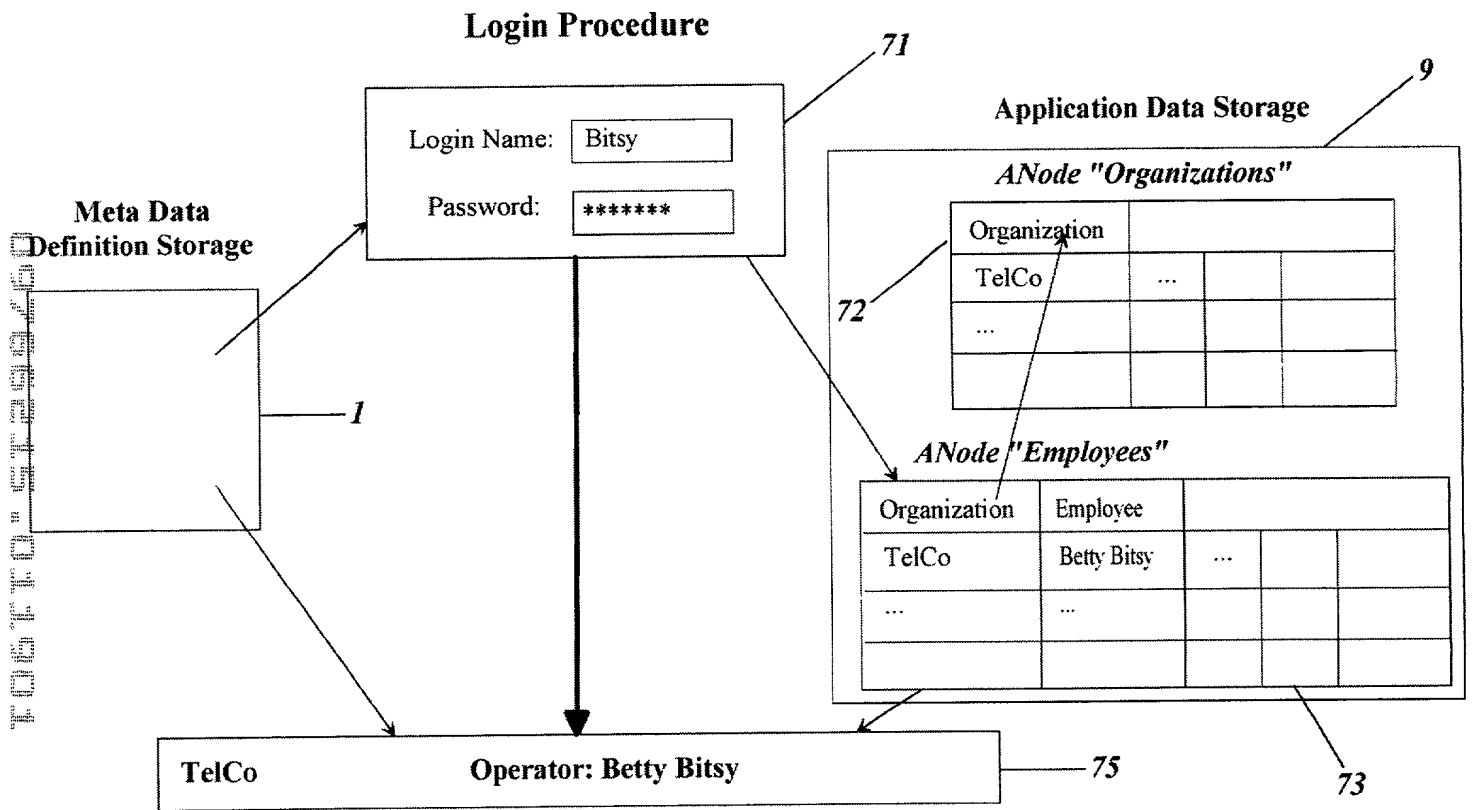


Figure 8

Process Selection

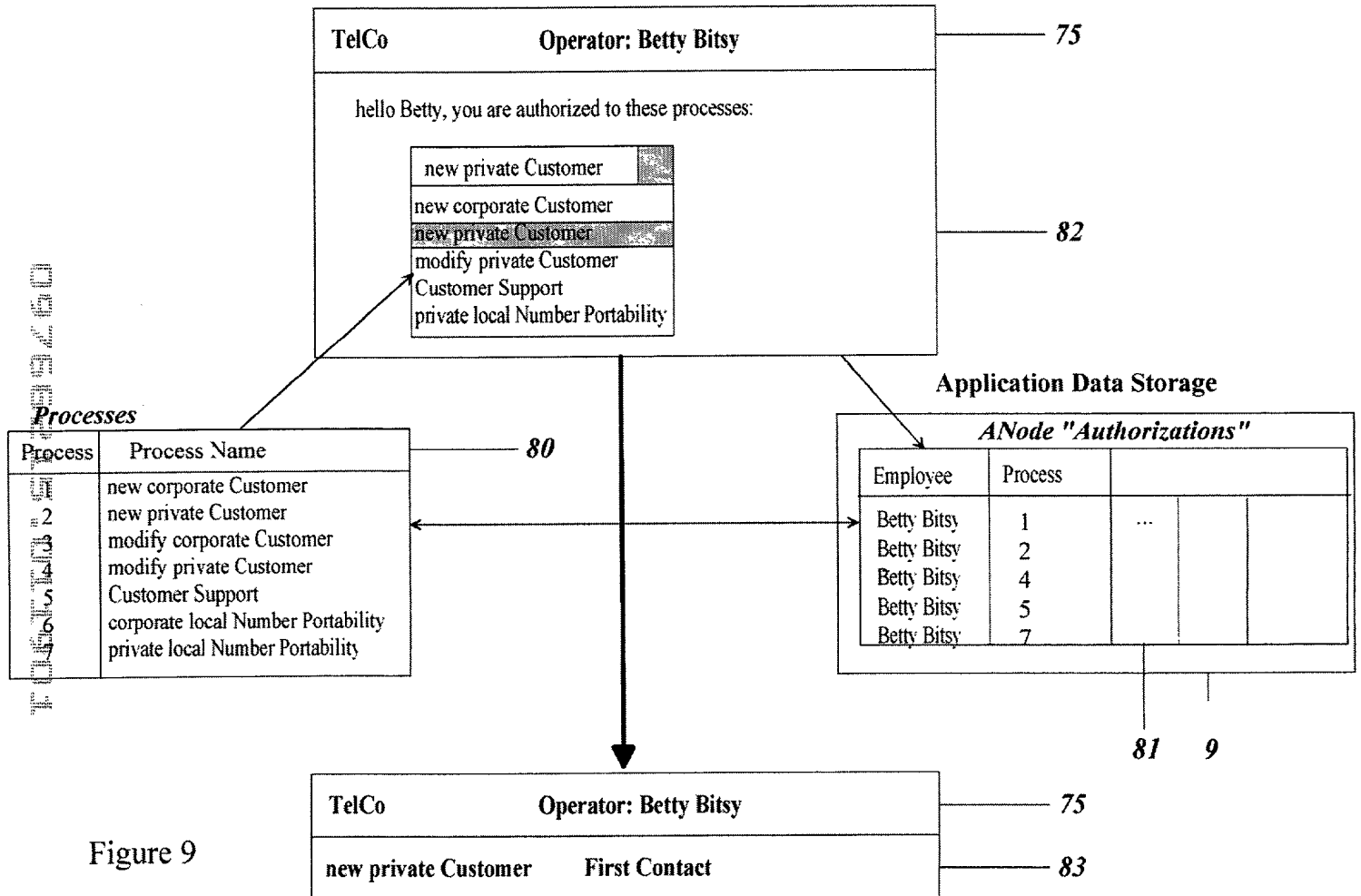
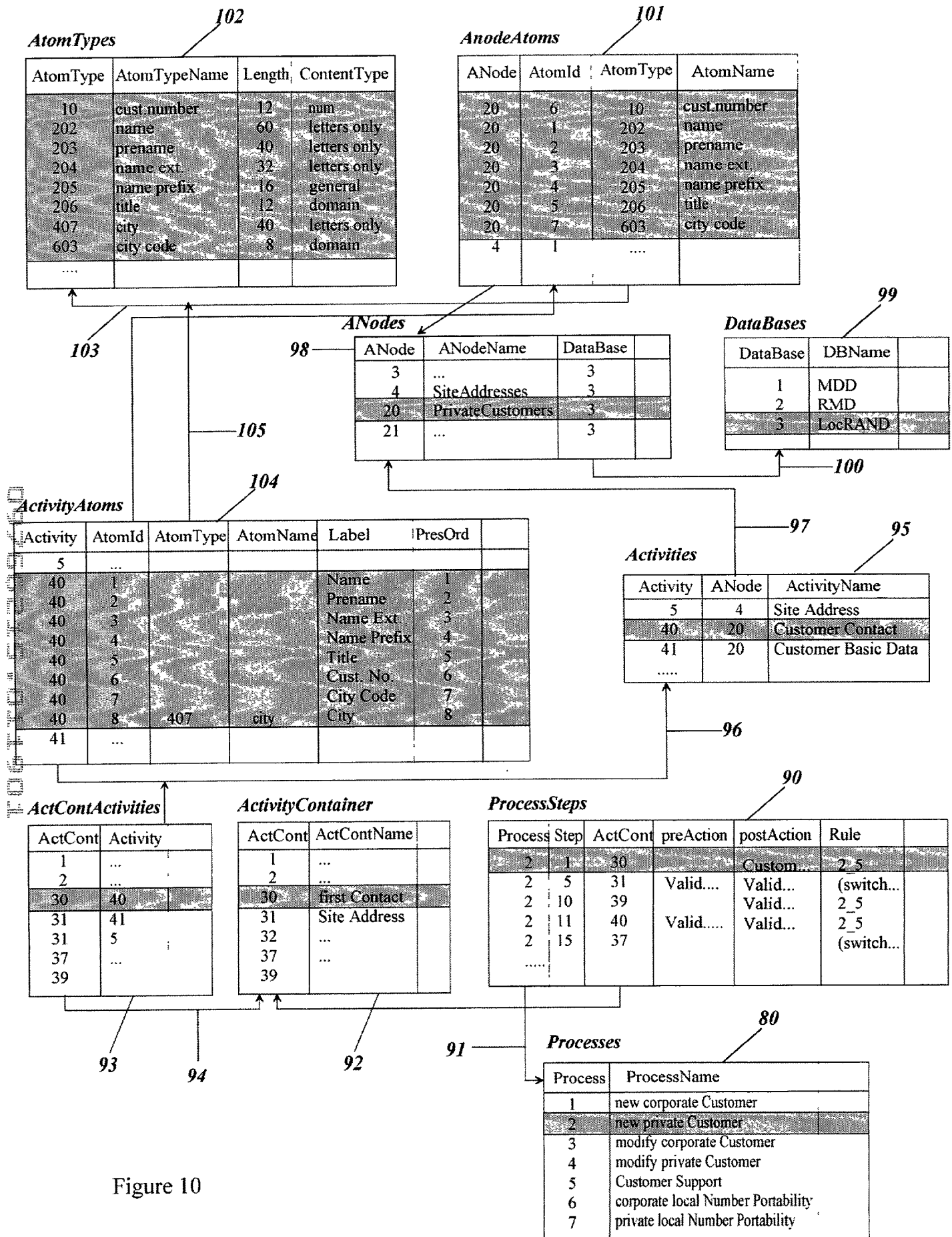


Figure 9

MetaData Definition Storage



TOP SECRET 01901

75

83

120

TelCo		Operator: Betty Bitsy	
new private Customer		First Contact	
Customer Contact			
name	<input type="text" value="Tester"/>	firstname	<input type="text" value="Ted"/>
name prefix	<input type="text"/>	title	<input type="text" value="M.Sc."/>
city code	<input type="text" value="089"/>	city	<input type="text" value="Munich"/>
		name ext.	<input type="text"/>
		cust. no.	<input type="text"/>
<input type="button" value="Ok"/> <input type="button" value="Cancel"/>		<input type="button" value="Help"/>	

Figure 11

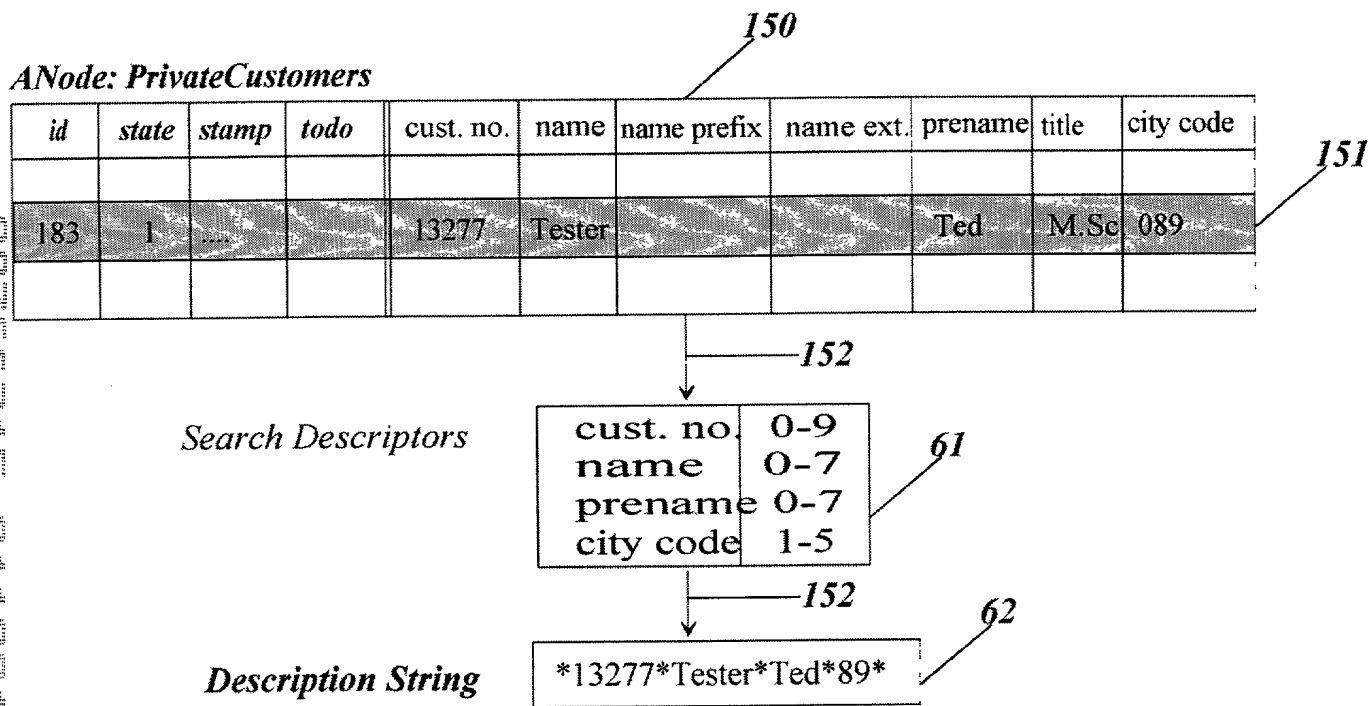


Figure 12